Atlassian Incident Management Essentials

Category: Infrastructure & IT Operations | **Vendor:** Atlassian

Duration: 4.00 hours (1 days) **3.3 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format: Instructor Led - Online

Course Overview

An expert instructor will guide your team as you learn how to practice incident management from detection to resolution with Atlassian-recommended tools, including Jira Service Management.

About This Course

An expert instructor will guide your team as you learn how to practice incident management from detection to resolution with Atlassian-recommended tools, including Jira Service Management.

Who Should Attend

- Jira Service Management project admins
- Incident management team lead

Learning Outcomes

Upon successful completion of this course, participants will be able to:

List the stages of a major incident Create an ITSM project Set up the teams that will handle incidents Set up services Integrate other Atlassian and third-party tools

Detailed Course Outline

- List the stages of a major incident
- Create an ITSM project
- Set up the teams that will handle incidents
- Set up services
- Integrate other Atlassian and third-party tools

Frequently Asked Questions

Q: What delivery options are available for Atlassian Incident Management Essentials?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: How many CPD hours does this course provide?

The 1-day Atlassian Incident Management Essentials course provides up to 3.3 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the Atlassian Incident Management Essentials training?

The training takes place over 1 day(s), with each day lasting approximately 4.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for Atlassian Incident Management Essentials?

Yes, we provide corporate training, dedicated training, and closed classes for Atlassian Incident Management Essentials. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: Why choose Nexus Human for Atlassian Incident Management Essentials?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Atlassian Incident Management Essentials training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

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