Business Process Modeling

Category: Project Management & Business Skills | **Vendor:** Various

Duration: 16.00 hours (2 days) **13.0 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format: Instructor Led - Online

Course Overview

Did you know that inefficient processes can cost businesses up to 30% of their revenue? Effective business process modeling is key to improving efficiency, reducing waste, and enhancing productivity. This course provides the fundamental skills to document, refine, and optimize business processes, ensuring clarity and consistency in workflows. Participants will learn how process modeling fits into the larger Business Process Management (BPM) framework, explore essential modeling techniques, and apply best practices to streamline operations.

About This Course

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Who Should Attend

This course is ideal for business analysts, process managers, and professionals involved in process optimization and change management. Anyone responsible for documenting and improving business workflows will benefit from the techniques covered in this training.

Prerequisites & Entry Requirements

General Prerequisites:

No formal prerequisites are required; however, familiarity with business processes and workflows is beneficial.

Learning Outcomes

Upon successful completion of this course, participants will be able to:

This course provides the skills to analyze, document, and optimize business processes using process modeling techniques. Participants will learn to identify the purpose and benefits of process models, use hierarchy diagrams and value chain matrices to model enterprise context, set process boundaries, and create clear and structured process maps. The course also covers handling alternate process paths, refining models using standard notations, and confirming process completeness through validation techniques.

Detailed Course Outline

1. Business Process Modeling (BPM) Overview

- Importance of process modeling
- Common business process models
- Key steps in business process modeling

2. Process Definitions

- Hierarchy diagrams and decomposition techniques
- Value chain models for structuring workflows

3. Modeling Process Context

- Preparing for process modeling sessions
- Defining roles and responsibilities
- Creating scope diagrams, SIPOC diagrams, and variation lists

4. Modeling Process Details

- Using process notation and swim lanes
- Developing process maps with primary and alternate paths
- Managing process variations and alternative workflows

5. Refining Process Models

- Identifying common mapping errors
- Determining the appropriate level of detail
- Supporting process details in documentation

6. Confirming Process Completeness

- State chart (interaction) diagrams
- Interaction matrices (CRUD)
- Business analysis techniques for validating workflows

Frequently Asked Questions

Q: What delivery options are available for Business Process Modeling?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: How many CPD hours does this course provide?

The 2-day Business Process Modeling course provides up to 13.0 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the Business Process Modeling training?

The training takes place over 2 day(s), with each day lasting approximately 16.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for Business Process Modeling?

Yes, we provide corporate training, dedicated training, and closed classes for Business Process Modeling. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: Why choose Nexus Human for Business Process Modeling?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Business Process Modeling training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

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