Certified IT Asset Manager (CITAM)

Category: Infrastructure & IT Operations | **Vendor:** IAITAM

Duration: 24.00 hours (3 days) **19.5 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format:	Instructor Led - Online
Certification:	Certified IT Asset Manager (CITAM)
Related Exam:	CITAM

Course Overview

Attendees will learn about the entire ITAM Program and take with them the foundation plan for starting or improving their organization's ITAM Program. The intense three-day course with certification is packed full of information and real-world experiences designed to make your ITAM Program more effective and efficient, and the CITAM Certification will lend notable credibility to both you and your ITAM Program.This course addresses each of the Key Process Areas (KPAs) identified within the IBPL that, when combined, empowers an organization and maximizes the value of their IT assets. The course will also review the core processes that encompass the ITAM Program and the projects that will help an organization build a productive and profitable business unit.The course includes exam for CITAM certification.

About This Course

Attendees will learn about the entire ITAM Program and take with them the foundation plan for starting or improving their organization's ITAM Program. The intense three-day course with certification is packed full of information and real-world experiences designed to make your ITAM Program more effective and efficient, and the CITAM Certification will lend notable credibility to both you and your ITAM Program.This course addresses each of the Key Process Areas (KPAs) identified within the IBPL that, when combined, empowers an organization and maximizes the value of their IT assets. The course will also review the core processes that encompass the ITAM Program and the projects that will help an organization build a productive and profitable business unit.The course includes exam for CITAM certification.

Who Should Attend

Experienced IT Asset Managers

Learning Outcomes

Upon successful completion of this course, participants will be able to:

By attending this course the attendee will be able to
Understand and utilize the dependencies, relationships and benefits of the KPAs found within an effective IT Asset Management Program
specify and define the duties and responsibilities necessary to be an effective IT Asset Manager
be able to obtain and display an understanding of the resources and commitment necessary to implement a fully functional IT Asset Management Program.

Detailed Course Outline

Course Outline

- IAITAM and the Mission
- ITAM Code of Ethics
- Defining Primary Roles in an ITAM Program
- IAITAMs 12 KPAs
- Relationships, Dependencies, and Benefits
- KPA Interdependencies
- Roles and Responsibilities
- Creating Dynamic Job Descriptions for ITAM Programs
- The Role of a Program Manager
- Project Management Relationship Triangle
- Sample Projects by KPA
- Prioritization and the ITAM Program
- Lifecycle Management
- Process Building Best Practices
- Gaining Executive Buy-in
- Business Case Template
- Maturity Assessment
- ITAM as a Core Business Function

Certification Path

Certified IT Asset Manager (CITAM)

Exam: CITAM

Upcoming Schedule

Available training dates for Certified IT Asset Manager (CITAM):

Start Date	End Date	Location	Delivery	Price
17 Nov 2026	19 Nov 2026	Virtual Classroom - IAITAM	Virtual	€3,750.00
09 Feb 2027	11 Feb 2027	Virtual Classroom - IAITAM	Virtual	€3,750.00
09 Mar 2027	11 Mar 2027	Virtual Classroom - IAITAM	Virtual	€3,750.00
13 Apr 2027	15 Apr 2027	Virtual Classroom - IAITAM	Virtual	€3,750.00
08 Jun 2027	10 Jun 2027	Virtual Classroom - IAITAM	Virtual	€3,750.00
13 Jul 2027	15 Jul 2027	Online	Virtual	€3,750.00
10 Aug 2027	12 Aug 2027	Online	Virtual	€3,750.00
14 Sep 2027	16 Sep 2027	Online	Virtual	€3,750.00
12 Oct 2027	14 Oct 2027	Online	Virtual	€3,750.00
09 Nov 2027	11 Nov 2027	Virtual Classroom - IAITAM	Virtual	€3,750.00

Additional Course Details

Nexus Humans Certified IT Asset Manager (CITAM) training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the Certified IT Asset Manager (CITAM) course and one of our

Top 10 we encourage you to read the course outline to make sure it is the right content for you. Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

Frequently Asked Questions

Q: What delivery options are available for Certified IT Asset Manager (CITAM)?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: What certification does this course prepare me for?

The Certified IT Asset Manager (CITAM) course helps prepare you for the Certified IT Asset Manager (CITAM) certification path.

Q: Which exam does this course prepare me for?

This course prepares you for the CITAM official exam. You can take this exam at any exam center across United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online wherever you are located.

Q: How many CPD hours does this course provide?

The 3-day Certified IT Asset Manager (CITAM) course provides up to 19.5 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the Certified IT Asset Manager (CITAM) training?

The training takes place over 3 day(s), with each day lasting approximately 24.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for Certified IT Asset Manager (CITAM)?

Yes, we provide corporate training, dedicated training, and closed classes for Certified IT Asset Manager (CITAM). Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: Why choose Nexus Human for Certified IT Asset Manager (CITAM)?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Certified IT Asset Manager (CITAM) training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

Professional Training & Development

Email: info@nexushuman.com

Website: www.nexushuman.com

Phone: +353 1 889 8700 (Ireland) | +44 20 8142 8961 (UK)

© 2026 Nexus Human. All rights reserved. This brochure was generated on 13/11/2026.