Effective Interpersonal Communication for Business Professionals

Category: Professional & Leadership Development | **Vendor:** Various

Duration: 8.00 hours (1 days) **6.5 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format: Instructor Led - Online

Course Overview

To be successful in the workplace, you must be able to effectively communicate and cooperate with coworkers and external people. Private classes on this topic are available. We can address your organization’s issues, time constraints, and save you money, too. Contact us to find out how.

About This Course

To be successful in the workplace, you must be able to effectively communicate and cooperate with coworkers and external people. Private classes on this topic are available. We can address your organization’s issues, time constraints, and save you money, too. Contact us to find out how.

Who Should Attend

The typical students of this course will be business professionals who want to enhance their communication skills to interact more effectively with superiors, colleagues, team members, customers, and vendors, and ultimately improve their overall job performance.

Prerequisites & Entry Requirements

General Prerequisites:

To ensure your success in this course, you should have some level of work experience in any of a variety of organizational settings.

Learning Outcomes

Upon successful completion of this course, participants will be able to:

Interact productively with others in the workplace on a day-to-day basis. Build positive relationships with diverse individuals. Consider organizational communication systems. Communicate with peers. Communicate with supervisors. Communicate with external people. Communicate during conflict and change.

Detailed Course Outline

1. Interacting with Others

- Topic A- Understand the Communication Process
- Topic B- Apply Core Communication Skills
- Topic C- Observe Nonverbal Communication

2. Building Positive Relationships

- Topic A- Create Connection
- Topic B- Adapt Appropriately to Different Communication Styles
- Topic C- Accommodate Diversity

3. Considering Organizational Communication Systems

- Topic A- Analyze Organizational Culture
- Topic B- Ensure Communication Flows Effectively

4. Communicating with Peers

- Topic A- Interact Effectively with Peers
- Topic B- Work Productively in a Group
- Topic C- Engage in Productive Meetings
- Topic D- Lead a Team

5. Communicating with Supervisors

- Topic A- Communicate with Different Supervisor Styles
- Topic B- Discuss Important Topics with Your Supervisor

6. Communicating with External People

- Topic A- Interact Effectively with Customers
- Topic B- Work Productively with Vendors

7. Communicating During Conflict and Change

- Topic A- Communicate Through Conflict
- Topic B- Communicate Through Change

Frequently Asked Questions

Q: What delivery options are available for Effective Interpersonal Communication for Business Professionals?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: How many CPD hours does this course provide?

The 1-day Effective Interpersonal Communication for Business Professionals course provides up to 6.5 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the Effective Interpersonal Communication for Business Professionals training?

The training takes place over 1 day(s), with each day lasting approximately 8.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for Effective Interpersonal Communication for Business Professionals?

Yes, we provide corporate training, dedicated training, and closed classes for Effective Interpersonal Communication for Business Professionals. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: Why choose Nexus Human for Effective Interpersonal Communication for Business Professionals?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Effective Interpersonal Communication for Business Professionals training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

Professional Training & Development

Email: info@nexushuman.com

Website: www.nexushuman.com

Phone: +353 1 889 8700 (Ireland) | +44 20 8142 8961 (UK)

© 2026 Nexus Human. All rights reserved. This brochure was generated on 13/11/2026.