F2910 Build an IBM Case Manager Solution (V5.3.2)

Category: Business Applications | **Vendor:** IBM

Duration: 8.00 hours (1 days) **6.5 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format: Instructor Led - Online

Course Overview

In this course you will create basic case management solutions with IBM Case Manager Builder and Process Designer. Using an iterative solution development process, you will create, deploy, test, and revise your solutions, adding complexity and functionality to your solutions as you gain skills. You will create properties and document classes, configure roles and in-baskets, and define case stages. You will work with case types, tasks, and workflows. This course includes some guidelines on solution design principles. After completing this course, you can build on these skills by taking more advanced or specialized courses in security, user-interface customization, and solution deployment.

About This Course

In this course you will create basic case management solutions with IBM Case Manager Builder and Process Designer. Using an iterative solution development process, you will create, deploy, test, and revise your solutions, adding complexity and functionality to your solutions as you gain skills. You will create properties and document classes, configure roles and in-baskets, and define case stages. You will work with case types, tasks, and workflows. This course includes some guidelines on solution design principles. After completing this course, you can build on these skills by taking more advanced or specialized courses in security, user-interface customization, and solution deployment.

Who Should Attend

This course is intended for solution architects, developers, business analysts, system administrators, or anyone who works as a solution builder within their company.

Learning Outcomes

Upon successful completion of this course, participants will be able to:

Build and deploy a solutionCreate properties and document classesCreate roles and in-basketsCreate a case type and tasksCreate a workflowUse preconditions and setsAutomate case packagingAdd case stagesApply solution design principles

Detailed Course Outline

Build and Deploy a Solution

- Build a solution

  Deploy a solution

  Test a solution

  Manage roles

  Redeploy a solution

Create Properties and Document Classes

- Create case properties

  Create task properties

  Create a business object

  Create document classes

Create Roles and In-Baskets

- Create roles

  Create in-baskets

Create Tasks

- Create a to-do task

  Create a container task

  Add the to-do list widget to the Case Details pag

Create a Step Map

- Open a task in Step Designer

  Create a step map

  Add a workgroup to a step map

  Add an attachment to a step map

Use Preconditions and Sets

- Organize tasks with preconditions

  Organize tasks with inclusive sets

  Organize tasks with exclusive sets

Automate Case Packaging

- Open a task in Process Designer

  Add a component step to a task

  Use a component step to package a case

Add Case Stages

- Add case stages to a solution
- Use a system step to perform a case stage operation
- Use a case stage as a task precondition

Solution Design Principles

- Describe solution design principles

Additional Course Details

Nexus Humans F2910 Build an IBM Case Manager Solution (V5.3.2) training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the F2910 Build an IBM Case Manager Solution (V5.3.2) course and one of our Top 10 we encourage you to read the course outline to make sure it is the right content for you.

Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

Frequently Asked Questions

Q: What delivery options are available for F2910 Build an IBM Case Manager Solution (V5.3.2)?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: How many CPD hours does this course provide?

The 1-day F2910 Build an IBM Case Manager Solution (V5.3.2) course provides up to 6.5 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the F2910 Build an IBM Case Manager Solution (V5.3.2) training?

The training takes place over 1 day(s), with each day lasting approximately 8.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for F2910 Build an IBM Case Manager Solution (V5.3.2)?

Yes, we provide corporate training, dedicated training, and closed classes for F2910 Build an IBM Case Manager Solution (V5.3.2). Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: Why choose Nexus Human for F2910 Build an IBM Case Manager Solution (V5.3.2)?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your F2910 Build an IBM Case Manager Solution (V5.3.2) training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

Professional Training & Development

Email: info@nexushuman.com

Website: www.nexushuman.com

Phone: +353 1 889 8700 (Ireland) | +44 20 8142 8961 (UK)

© 2026 Nexus Human. All rights reserved. This brochure was generated on 13/11/2026.