# Firewall: Troubleshooting

**Category:** Networking & Security | **Vendor:** Palo Alto Networks

**Duration:** 24.00 hours (3 days) **19.5 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

## Course Information

**Delivery Format:** Instructor Led - Online

## Course Overview

The Palo Alto Networks Firewall 11.0 Troubleshooting course is three days of instructor-led training that will help you:

- Use firewall tools, including the CLI, to investigate networking issues
- Follow proven troubleshooting methodologies that are specific to individual features
- Analyze advanced logs to resolve various real-life scenarios
- Solve advanced, scenario-based challenges

Exclusive to Fast Lane / iTLS:

Additional Palo Alto Labs and extended lab hours after the course

- Site-to-Site VPN Troubleshooting Lab
- Transit Traffic Troubleshooting Labs

## About This Course

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## Who Should Attend

Security Engineers, Security Administrators, Security Operations Specialists, Security Analysts, Network Engineers, and Support Staff

### Prerequisites & Entry Requirements

**General Prerequisites:**

Participants must complete the Firewall Essentials: Configuration and Management (EDU-210) course. Participants must have strong practical knowledge of routing and switching, IP addressing, and network-security concepts, and at least six months of on-the-job experience with Palo Alto Networks firewalls.

## Learning Outcomes

**Upon successful completion of this course, participants will be able to:**

Successful completion of this three-day, instructor-led course should enhance the participant’s understanding of how to troubleshoot the full line of Palo Alto Networks next-generation firewalls. Participants will perform hands-on troubleshooting related to the configuration and operation of the Palo Alto Networks firewall.
Completion of this class will help participants develop an in-depth knowledge of how to troubleshoot visibility and control over applications, users, and content.

## Detailed Course Outline

Course Modules:

- Tools and Resources
- Flow Logic
- Packet Captures
- Packet-Diagnostics Logs
- Host-Inbound Traffic
- Transit Traffic
- System Services
- Certificate Management and SSL Decryption
- User-ID
- GlobalProtect
- Support Escalation and RMAs
- Next Steps

**Skills You Will Learn:**

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# Frequently Asked Questions

### Q: What delivery options are available for Firewall: Troubleshooting?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

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### Q: How many CPD hours does this course provide?

The 3-day Firewall: Troubleshooting course provides up to 19.5 CPD hours of structured learning. CPD certificates can be provided upon request.

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### Q: What is the duration of the Firewall: Troubleshooting training?

The training takes place over 3 day(s), with each day lasting approximately 24.00 hours including breaks for lunch and refreshments.

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### Q: Do you provide corporate training for Firewall: Troubleshooting?

Yes, we provide corporate training, dedicated training, and closed classes for Firewall: Troubleshooting. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

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### Q: What related terms do people search for?

Popular related searches include: Firewall: Troubleshooting, Palo Alto Networks, EDU-330

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## Q: Why choose Nexus Human for Firewall: Troubleshooting?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

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## Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Firewall: Troubleshooting training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.


**Nexus Human**

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