Hardware Asset Management (HAM) Specialist

Category: Infrastructure & IT Operations | **Vendor:** Van Haren Publishing

Duration: 24.00 hours (3 days) **19.5 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format:	Online LIVE
Certification:	Software Asset Management (SAM) Specialist Certificate
Related Exam:	ITAMOrg Hardware Asset Manager (HAM) Specialist

Course Overview

Our Hardware Asset Manager (HAM) Specialist training course will enable you to understand how to use Hardware Asset Management in the most contributing form to your IT organisation and the business as a whole.

About This Course

Our Hardware Asset Manager (HAM) Specialist training course will enable you to understand how to use Hardware Asset Management in the most contributing form to your IT organisation and the business as a whole.

Who Should Attend

Our Hardware Asset Manager (HAM) Specialist training course is designed for IT Professionals with little understanding of the IT Asset Management (ITAM) area.

Prerequisites & Entry Requirements

General Prerequisites:

The following prerequisites are desired, but not required for our Hardware Asset Manager (HAM) Specialist training course:

- IT Asset Management (ITAM) Certificate
- At least three months of working experience in all phases of Hardware Asset Management
- An understanding of IT Service Management best practice – have participated in ITIL® Foundation V3 or later and a general understanding of IT

Learning Outcomes

Upon successful completion of this course, participants will be able to:

The purpose of our Hardware Asset Manager (HAM) Specialist training course is for you to obtain knowledge on best practices and use of Hardware Asset Management in the challenges and variables that Hardware Asset Managers face on an everyday basis. The course is based on a practical approach to strengthening the participants understanding of how ISO 55000 and IT Service Management best practice relates to everyday use of Hardware asset management, Hardware standards, Hardware lifecycle control, control of retirement and disposal and organisational issues that saturate many businesses in today’s Asset Management world.
You will learn best practices in Hardware Asset Management, as well as the practicality to understand and accordingly increase the maturity of HAMS by a Tier Based Implementation. You will go through case-based learning to get the knowledge to understand, answer and manage the questions regarding HAM; why something should or should not be done, how to clearly identify goals, and how to quantify success. HAM is a series of business practices that underline the use of hardware within an organisation and frequently assess how Hardware traverses and affects the organisation. Hardware Asset Management (HAM) is important for every organisation. Hardware Management and control influence the risk on several Asset types such as Software, Cloud & Services Assets and People & Information Assets. For example, when you’re not in control of your hardware it is not possible to control your software which can result in non-compliance.

Detailed Course Outline

- Introduction To Course
- Introduction To HAM
- What Is HAM
- Introduction To Key Terminologies
- What Is Hardware
- Who Are The Key Players In HAM
- Key Roles And Responsibilities
- Introduction To SAM Best Practice
- Introduction To ISO55000
- Introduction To IT Service Management
- How To Build A Business Case
- What Is A Business Case
- How To Create The Business Case With A HAM Perspective
- Identify The Stakeholders
- How To Communicate The Business Case And Create Management Commitment

DAY 2

- Tier Level 1 Implementation
- Management And Controls
- Introduction To Tier Processes
- Case Based Introduction To Design And Implement Tier Processes
- Technologies Used At Tier 1
- Considerations And Evaluation Of Tools
- Tier Level 2 Implementation
- Management And Controls
- Introduction To Tier Processes
- Case Based Introduction To Design And Implement Tier Processes
- Technologies Used At Tier 2
- Considerations And Evaluation Of Tools
- Tier Level 2 Implementation Continued
- Tier Level 3 Implementation
- Management And Controls
- Introduction To Tier Processes
- Case Based Introduction To Design And Implement Tier Processes
- Technologies Used At Tier Three
- Considerations And Evaluation Of Tools

DAY 3

- Tier Level 3 Implementation Continued
- Considerations And Evaluation Of Tools
- How To Get Management Commitment
- Exam Preparation
- Examination

□□ Certification Path

Software Asset Management (SAM) Specialist Certificate

Exam: ITAMOrg Hardware Asset Manager (HAM) Specialist

Additional Course Details

Nexus Humans Hardware Asset Management (HAM) Specialist training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the Hardware Asset Management (HAM) Specialist course and one of our Top 10 we encourage you to read the course outline to make sure it is the right content for you.

Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

Frequently Asked Questions

Q: What delivery options are available for Hardware Asset Management (HAM) Specialist?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: What certification does this course prepare me for?

The Hardware Asset Management (HAM) Specialist course helps prepare you for the Software Asset Management (SAM) Specialist Certificate certification path.

Q: Which exam does this course prepare me for?

This course prepares you for the ITAMOrg Hardware Asset Manager (HAM) Specialist official exam. You can take this exam at any exam center across United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online wherever you are located.

Q: How many CPD hours does this course provide?

The 3-day Hardware Asset Management (HAM) Specialist course provides up to 19.5 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the Hardware Asset Management (HAM) Specialist training?

The training takes place over 3 day(s), with each day lasting approximately 24.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for Hardware Asset Management (HAM) Specialist?

Yes, we provide corporate training, dedicated training, and closed classes for Hardware Asset Management (HAM) Specialist. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: What related terms do people search for?

Popular related searches include: ITAMOrg Hardware Asset Manager (HAM) Specialist

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Q: Why choose Nexus Human for Hardware Asset Management (HAM) Specialist?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Hardware Asset Management (HAM) Specialist training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

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