Integrating and Configuring IP Office Platform Release 11

Category: Networking & Security | **Vendor:** Avaya

Duration: 32.00 hours (4 days) **26.0 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format: Instructor Led - Online

Course Overview

Course Topics:

- Identifying the hardware and software components of a IP Office Platform solution
- Identify the installation and ignition process of an IP Office Server Edition system
- Identify configuration capabilities of the IP Office management tools
- Identifying licensing requirements of a IP Office solution
- Perform both online and offline configuration tasks using the IP Office Manager and the Web Manager
- Configure SIP and IP Endpoints, settings for users, hunt groups and trunks
- Identify the basic features and configure the integrated Voicemail and VoiceMail Pro including VoiceMail Pro call flows
- Deploy and configure IP Office Media Manager
- Describe the Avaya Session Border Controller integration into an IP Office solution

About This Course

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Prerequisites & Entry Requirements

General Prerequisites:

- Basic knowledge of Session Initiation Protocol (SIP) fundamentals
- Basic knowledge of Voice over IP (VoIP) technology

Detailed Course Outline

Course Sylabus :

- Module 01 - Avaya IP Office Platform System Overview
- Module 02 - Avaya IP Office Platform Server Edition
- Module 03 - Installing Server Edition
- Module 04 - Ignition Wizard (Exercise)
- Module 05 - Avaya IP Office Platform 500V2 System Components
- Module 06 - UCM V2 and IP Office SE Application Server
- Module 07 - Configuration Wizard
- Module 08 - Configuration Wizard (Exercise)
- Module 09 - IP Office Manager
- Module 10 - System Settings
- Module 11 - IP Office Manager (Exercise)
- Module 12 – IP Office Platform Licensing
- Module 13 - IPO Licensing (Exercise)
- Module 14 - File Management using IPO Manager
- Module 15 - SE File Management (Exercise)
- Module 16 - Server Edition Web Management
- Module 17 - Web Management (Exercise)
- Module 18 - System Overview: Telephones
- Module 19 - Extensions and Users
- Module 20 - Extensions and Users (Exercise)
- Module 21 - Avaya Workplace
- Module 22 - Configuring and connecting Avaya Workplace (Exercise)
- Module 23 - IP Office Web Client
- Module 24 - Web Client (Exercise)
- Module 25 - Soft Console
- Module 26 - Hunt Groups

- Module 27 - Hunt Groups (Exercise)
- Module 28 - Short Codes
- Module 29 - Short Codes (Exercise)
- Module 30 - Time Profiles
- Module 31 - Time Profiles (Exercise)
- Module 32 - Out Going Routing and Alternate Routing Selection
- Module 33 - Incoming Call Routes
- Module 34 - Lines and Trunks
- Module 35 - SIP Trunks (Exercise)
- Module 36 - Hot Desking User
- Module 37 - User Right and Templates
- Module 38 - User Right and Templates (Exercise)
- Module 39 - Mobility Call Control
- Module 40 - IP Office Voicemail Overview
- Module 41 - Configuring Voicemail (Exercise)
- Module 42 – Announcements
- Module 43 – Announcements (Exercise)
- Module 44 - Voicemail Pro Interface
- Module 45 - Voicemail Pro Client (Exercise)
- Module 46 - Voicemail Pro Call Flows
- Module 47 - Importing Call Flow (Exercise)
- Module 48 - Actions, Variables, Conditions and Auto Attendant
- Module 49 - Call Flows and Auto Attendants (Exercise)
- Module 50 - Avaya IP Office Media Manager
- Module 51 - IP Office Media Manager (Exercise)
- Module 52 – Avaya Session Border Controller Integration Overview

Frequently Asked Questions

Q: What delivery options are available for Integrating and Configuring IP Office Platform Release 11?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: How many CPD hours does this course provide?

The 4-day Integrating and Configuring IP Office Platform Release 11 course provides up to 26.0 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the Integrating and Configuring IP Office Platform Release 11 training?

The training takes place over 4 day(s), with each day lasting approximately 32.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for Integrating and Configuring IP Office Platform Release 11?

Yes, we provide corporate training, dedicated training, and closed classes for Integrating and Configuring IP Office Platform Release 11. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: What related terms do people search for?

Popular related searches include: Integrating and Configuring IP Office Platform Release 11, Avaya, 77201V

Q: Why choose Nexus Human for Integrating and Configuring IP Office Platform Release 11?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Integrating and Configuring IP Office Platform Release 11 training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

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