ITIL® 4 How To Implement

Category: Infrastructure & IT Operations | **Vendor:** PeopleCert

Duration: 8.00 hours (1 days) **6.5 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format:	Online LIVE
Certification:	ITIL® 4 How To Implement
Related Exam:	ITIL® 4 How To Implement

Course Overview

Included with the course as standard is the official PeopleCert Exam Voucher. Specifically designed for ITSM tool vendors, it provides practical recommendations on how to scope, plan, manage and evaluate an ITSM implementation, collaborating with customers throughout the process.

About This Course

Specifically designed for ITSM tool vendors, it provides practical recommendations on how to scope, plan, manage and evaluate an ITSM implementation, collaborating with customers throughout the process.

Who Should Attend

Popular among professionals who have advanced to roles such as:

Product Managers

Solution Architects

Business Analysts

Technical and Process Consultants

Tech Writing Roles: Process Guides & Documentation

Prerequisites & Entry Requirements

General Prerequisites:

Candidates must hold the ITIL®4 Foundation Certificate.

Learning Outcomes

Upon successful completion of this course, participants will be able to:

Following this course you should be able to understand how to scope, plan, manage and evaluate an ITSM implementation, collaborating with customers throughout the process.

Detailed Course Outline

Key concepts of ITSM

Explore the key concepts of ITIL implementations, and the value gained from adopting ITIL as a guide for service management.

ITIL management practices

Learn what ITIL management practices are, and how to use practice guides for ITSM implementations.

The ITIL maturity model

Understand the ITIL maturity model, including practice capability levels, organisational maturity, and assessments.

Implementation planning

Use the ITIL maturity and capability model to scope and plan ITSM implementation. Learn to analyse and manage stakeholders, risks, and costs.

Implementation management

Gain expertise in the key principles and activities of organisational change management.

Service value streams

Learn how to integrate ITIL management practices into service value streams, and how to analyse those streams to identify inefficiencies.

Organisational solutions

Discover the key organisational models for service management, positioning partners and suppliers in a service provider organisation.

Technology solutions

Understand and develop the functional requirements for automated management practices and their integration.

Measurement and reporting

Explore key concepts of measurement and reporting, including recommended methods for defining, reporting, and analysing metrics and KPIs.

Certification Path

ITIL® 4 How To Implement

Exam: ITIL® 4 How To Implement

Additional Course Details

Nexus Humans ITIL® 4 How To Implement training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the ITIL® 4 How To Implement course and one of our Top 10 we encourage you to read the course outline to make sure it is the right content for you.

Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

Frequently Asked Questions

Q: What delivery options are available for ITIL® 4 How To Implement ?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: What certification does this course prepare me for?

The ITIL® 4 How To Implement course helps prepare you for the ITIL® 4 How To Implement certification path.

Q: Which exam does this course prepare me for?

This course prepares you for the ITIL® 4 How To Implement official exam. You can take this exam at any exam center across United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online wherever you are located.

Q: How many CPD hours does this course provide?

The 1-day ITIL® 4 How To Implement course provides up to 6.5 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the ITIL® 4 How To Implement training?

The training takes place over 1 day(s), with each day lasting approximately 8.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for ITIL® 4 How To Implement ?

Yes, we provide corporate training, dedicated training, and closed classes for ITIL® 4 How To Implement . Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: What related terms do people search for?

Popular related searches include: ITSM SDM ITSDM ISDM

Q: Why choose Nexus Human for ITIL® 4 How To Implement ?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your ITIL® 4 How To Implement training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

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