ITIL® 4 Specialist: Plan, Implement, and Control

Category: Infrastructure & IT Operations | **Vendor:** PeopleCert

Duration: 24.00 hours (3 days) **19.5 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format:	Instructor Led - Online
Certification:	ITIL 4 Specialist: Plan, Implement, and Control (PIC)
Related Exam:	ITIL-4-PIC

Course Overview

Get value out of your ITIL® 4 knowledge by using it to successfully configure, deploy, and manage IT-enabled products and services. The ITIL 4 Specialist: Plan, Implement and Control combined practice module is a 3-day course designed for IT professionals aiming to establish good cross-practice collaboration and effective service value streams. After completion of this course, these individuals will be able to demonstrate their understanding and application of the key concepts covered in the following five ITIL Management Practices at both strategic and operational levels, and maximize value from these ITIL 4 practices: Change Enablement Deployment Management Release Management Service Configuration Management IT Asset Management

About This Course

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Who Should Attend

- ITSM managers, aspiring managers and practitioners developing their ITSM knowledge based on ITIL4
- ITSM practitioners that seek to validate their skills and knowledge in establishing effective cross-practice collaboration and value streams
- Individuals who are pursuing the ITIL Practice Manager and/or Master designation

Prerequisites & Entry Requirements

General Prerequisites:

Candidates must hold the ITIL 4 or ITIL 3 Foundation certificate.

Learning Outcomes

Upon successful completion of this course, participants will be able to:

Define the key concepts, principles, value and challenges of ITIL 4’s five management practices Ensure stakeholders understand the strategic and operational requirements to co-create value and achieve business goals Integrate the practices in the organization’s value streams Understand the interfaces and synergies across these five practices Apply metrics and practice success factors to improve performance Measure, assess and develop the capability of the various practices covered by using the ITIL Maturity Model.

□□ Certification Path

ITIL 4 Specialist: Plan, Implement, and Control (PIC)

Exam: ITIL-4-PIC

Upcoming Schedule

Available training dates for ITIL® 4 Specialist: Plan, Implement, and Control:

Start Date	End Date	Location	Delivery	Price
25 Jan 2027	27 Jan 2027	Online	Virtual	€2,385.00

Frequently Asked Questions

Q: What delivery options are available for ITIL® 4 Specialist: Plan, Implement, and Control?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: What certification does this course prepare me for?

The ITIL® 4 Specialist: Plan, Implement, and Control course helps prepare you for the ITIL 4 Specialist: Plan, Implement, and Control (PIC) certification path.

Q: Which exam does this course prepare me for?

This course prepares you for the ITIL-4-PIC official exam. You can take this exam at any exam center across United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online wherever you are located.

Q: How many CPD hours does this course provide?

The 3-day ITIL® 4 Specialist: Plan, Implement, and Control course provides up to 19.5 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the ITIL® 4 Specialist: Plan, Implement, and Control training?

The training takes place over 3 day(s), with each day lasting approximately 24.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for ITIL® 4 Specialist: Plan, Implement, and Control?

Yes, we provide corporate training, dedicated training, and closed classes for ITIL® 4 Specialist: Plan, Implement, and Control. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: Why choose Nexus Human for ITIL® 4 Specialist: Plan, Implement, and Control?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your ITIL® 4 Specialist: Plan, Implement, and Control training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

Professional Training & Development

Email: info@nexushuman.com

Website: www.nexushuman.com

Phone: +353 1 889 8700 (Ireland) | +44 20 8142 8961 (UK)

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