MB-340T00: Microsoft Dynamics 365 Commerce Functional Consultant

Category: Business Applications | **Vendor:** Microsoft

Duration: 32.00 hours (4 days) **26.0 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format:	Instructor Led - Online
Certification:	Microsoft Certified: Dynamics 365 Commerce Functional Consultant Associate
Related Exam:	MB-340

Course Overview

Dynamics 365 Commerce functional consultants set up and use the application functionality in Dynamics 365 Commerce, and provide support for the application. The functional consultant typically has a strong understanding of unified commerce business operations, and experience configuring, deploying, maintaining, and using Microsoft Dynamics 365 Commerce. This four-day course covers the essentials for the role

About This Course

Dynamics 365 Commerce functional consultants set up and use the application functionality in Dynamics 365 Commerce, and provide support for the application. The functional consultant typically has a strong understanding of unified commerce business operations, and experience configuring, deploying, maintaining, and using Microsoft Dynamics 365 Commerce. This four-day course covers the essentials for the role

Who Should Attend

The audience for this course is either: a Dynamics 365 consultant who wants to learn Commerce, or a retail analyst with core Dynamics 365 experience who wants to apply their skills to the Dynamics product family.

Learning Outcomes

Upon successful completion of this course, participants will be able to:

After completing this course, students will be able to:

Configure Dynamics 365 Commerce Headquarters

Configure products, prices, discounts, loyalty, and affiliations

Manage Point of Sale (POS) in Dynamics 365 Commerce

Configure and Manage Dynamics 365 Commerce call centers

Manage e-commerce

Detailed Course Outline

Module 1: Get started with Dynamics 365 Commerce

- Introduction to Unified Commerce platform
- Dynamics 365 Commerce architecture
- Deployment of Dynamics 365 Commerce
- Hardware and peripherals

Module 2: Configure Commerce Headquarters

- Configure prerequisites and Commerce parameters
- Configure and maintain payment processing
- Configure Commerce Data Exchange (CDX)
- Configure delivery modes and charges
- Configure and work with statements

Module 3: Products and Merchandising

- Product information management
- Merchandising in Dynamics 365 Commerce
- Product recommendations and product discovery

Module 4: Retail Pricing

- Manage Pricing
- Manage discounts and promotions

Module 5: Loyalty and customer experience

- Customer Management
- Loyalty and affiliations

Module 6: Point of sale

- Introduction to POS
- Channel Setup
- Configure Cash and Shift management
- Worker Setup
- Point of Sale Setup
- Customer management at POS
- Transaction processing
- Inventory processing
- End of day processing
- Reporting
- Configure and work with Task management
- Test POS
- Maintain registers and devices
- Localization

Module 7: Configure and work with call centers in Dynamics 365 Commerce

- Configure channel
- Configure Product Catalogs
- Configure Order Holds
- Create call center orders
- Configure call center directed selling
- Configure Returns and Refunds
- Configure continuity orders and installment billing

Module 8: Work with E-Commerce in Dynamics 365 Commerce

- Describe e-commerce core capabilities
- Configure an E-Commerce Channel in Dynamics 365 HQ
- Configure an E-Commerce site
- Configure and manage E-Commerce site content
- Describe & Demonstrate digital asset management
- Configure business-to-business (B2B) site
- Configure Ratings and reviews functionality
- Demonstrate E-Commerce Order Processing

Module 9: Manage order fulfillment and inventory in Dynamics 365 Commerce

- Configure and work with Stock replenishment
- Configure and work with Order fulfillment

Module 10: Work with Dynamics 365 Fraud Protection

- Overview of Dynamics Fraud Protection
- Describe Dynamics Fraud Protection Services
- Configure and work with Dynamics Fraud Protection with Dynamics 365 Commerce

□□ Certification Path

Microsoft Certified: Dynamics 365 Commerce Functional Consultant Associate

Exam: MB-340

Additional Course Details

Nexus Humans MB-340: Microsoft Dynamics 365 Commerce Functional Consultant training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the MB-340: Microsoft Dynamics 365 Commerce Functional Consultant course and one of our Top 10 we encourage you to read the course outline to make sure it is the right content for you.

Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

Frequently Asked Questions

Q: What delivery options are available for MB-340T00: Microsoft Dynamics 365 Commerce Functional Consultant?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: What certification does this course prepare me for?

The MB-340T00: Microsoft Dynamics 365 Commerce Functional Consultant course helps prepare you for the Microsoft Certified: Dynamics 365 Commerce Functional Consultant Associate certification path.

Q: Which exam does this course prepare me for?

This course prepares you for the MB-340 official exam. You can take this exam at any exam center across United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online wherever you are located.

Q: How many CPD hours does this course provide?

The 4-day MB-340T00: Microsoft Dynamics 365 Commerce Functional Consultant course provides up to 26.0 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the MB-340T00: Microsoft Dynamics 365 Commerce Functional Consultant training?

The training takes place over 4 day(s), with each day lasting approximately 32.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for MB-340T00: Microsoft Dynamics 365 Commerce Functional Consultant?

Yes, we provide corporate training, dedicated training, and closed classes for MB-340T00: Microsoft Dynamics 365 Commerce Functional Consultant. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: What related terms do people search for?

Popular related searches include: mb340 mb 340

Q: Why choose Nexus Human for MB-340T00: Microsoft Dynamics 365 Commerce Functional Consultant?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your MB-340T00: Microsoft Dynamics 365 Commerce Functional Consultant training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

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