Problem Solving and Decision Making

Category: Professional & Leadership Development | **Vendor:** Various

Duration: 8.00 hours (1 days) **6.5 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format: Instructor Led - Online

Course Overview

Understanding how to quickly address problems and bring your project team to a consensus is a crucial skill for Project Managers if they want to stay ahead of the curve. This course will help you unlock the key principles necessary to keep your projects moving forward. This course is part of the PMI Talent Triangle Fast Pass bundle and fulfills the Strategic and Business Management segment (8 PDUs) of the PMI Talent Triangle for PMP credential holders.

About This Course

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Who Should Attend

This course is for any project manager looking to grow in their career by developing leadership and business acumen competencies in addition to their core project management skills.

Learning Outcomes

Upon successful completion of this course, participants will be able to:

Understand the similarities between problem solving and decision making Understand the differences between problem solving and decision making Learn a variety of leading frameworks used to inform decision making Conduct exercises to practice each of the seven-steps of the problem-solving process

Detailed Course Outline

1- Defining decision making

- Understanding Decision-Making and How it Happens
- Why People Do or Don’t Make Decisions
- Ways to Make Decisions

2- Defining problem solving

- Understanding Problem Solving
- Divergent and Convergent Thinking
- Eight Disciplines of Problem Solving
- Systematic Inventive Thinking (SIT)

3- Learn the Seven-Step Problem Solving Process

- Problem Definition
- Decision to Act on a Problem
- Define Problem Solving Scope
- Finding Root Cause
- Prioritizing Root Cause Correction
- Prioritizing Root Cause Correction
- Select a Solution

Upcoming Schedule

Available training dates for Problem Solving and Decision Making:

Start Date	End Date	Location	Delivery	Price
08 Dec 2026	08 Dec 2026	Online	Virtual	€795.00

Frequently Asked Questions

Q: What delivery options are available for Problem Solving and Decision Making?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: How many CPD hours does this course provide?

The 1-day Problem Solving and Decision Making course provides up to 6.5 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the Problem Solving and Decision Making training?

The training takes place over 1 day(s), with each day lasting approximately 8.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for Problem Solving and Decision Making?

Yes, we provide corporate training, dedicated training, and closed classes for Problem Solving and Decision Making. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: Why choose Nexus Human for Problem Solving and Decision Making?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Problem Solving and Decision Making training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

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